



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 88/2018

15 May 2018

UPDATE ON MISSED SLA OF THE CORE AND SPECIALIST INDICES END OF DAY DATA PRODUCTS ON 14 MAY 2018

The JSE's Index partner experienced a technical problem with the production of certain Indices on Monday, 14 May 2018. As a result, the production and dissemination of the Core Indices (I.Zip) and Specialist Indices (SI.Zip) files were delayed.

The main attributes to the problem were that, some of the price fields were blank and new files had to be reissued to correct the problem before the JSE could disseminate the Indices products.

The JSE apologises for the impact to your operations and your clients.

Market / Service:

JSE Core Indices End of Day Data Service

JSE Specialised Indices End of Day Data Service

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or Customersupport@jse.co.za

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